



# KARNATAKA EMPLOYERS' ASSOCIATION

NO.74, 2<sup>nd</sup> FLOOR, SHANKARA ARCADE, VANIVILAS ROAD, BASAVANAGUDI

BENGALURU - 560 004

Reg. No. TU 507 / 20-3-1962

Date : 21-09-2019

CIRCULAR No.73/2019

To  
All Members of the Association

## "UMANG"

### A USEFUL APP TO ACCESS EPF, ESI AND OTHER MAJOR GOVERNMENT SERVICES

1. UMANG (Unified Mobile Application for New-age Governance) is an initiative to build a common, unified platform and common mobile app to facilitate single point access to major Government services through mobile, was dedicated to the nation by the Prime Minister on November 23rd 2017.
2. Although the National e-Governance Division (NeGD) has been popularizing the UMANG services through social media and FM Radio campaign, in order to further disseminate the benefits of UMANG, our Association has been requested to circulate this among our members so that their employees can take advantage of Government services delivery through mobile phone.
3. UMANG in Hindi means desire. The desire to have access to major Government services at fingertips is now a reality.
4. Some of the major services currently available on UMANG are:
  - EPFO-Employee Provident Fund - balance status and apply for withdrawal
  - ESIC
  - National Pension Scheme (NPS).
  - Apply for PAN & pay Income Tax
  - 150 utility bill Payments such as Bharat Gas, HP Gas etc
  - Do hospital Booking (ORS), find blood availability in any city

and look for alternate generic medicine and its price - through "Pharma SahiDaam"

- Public Grievance Services - CPGRAMS
- Find approval status of any technical institute on AICTE service, read more than one crore books on National
- Digi Locker
- Digital Library (NDLI) or read any NCERT book on e- Pathshala.
- Register grievance for National consumer helpline for any issue in purchase.
- Apply for issuance of certificate in 20 States.

5. Among the several benefits listed above, we shall look at the facilities provided under **EPFO** i.e.,

- I) Employee Centric services such as the following:
  - a) View Passbook
  - b) Raise Claim
  - c) Track Claim
  - d) UAN Activation
- II) General Services such as:
  - a) Search Establishment
  - b) Search EPFO Office
  - c) Know Your Claim Status
  - d) Account details on SMS
  - e) Account details on Missed Calls
- III) Employer Centric Services such as:
  - a) Get Reittance Details by Establishment ID
  - b) Get TRRN Status
- IV) Pensioner Services such as:
  - a) View Passbook
  - b) Update Jeevan Pramaan
- V) eKYC Services such as:
  - a) Aadhar Seeding.

6. A look at the services offered under EPFO shows that both the employers and the employees will be immensely benefitted from this App due to the savings in time and round the clock availability of information.

7. Facilities provided under ESICare the following:

- Details of various services available
- ESI Centres across India

- Grievances - status and redressal
  - ESI Schemes available
  - Knowledge Bank
8. **Digilocker** is another personal facility which is a secure cloud based platform for storage, sharing and verification of documents and certificates such as:
- Driving Licence
  - Insurance Certificate
  - Passport
  - Vehicle Registration Certificate
  - Aadhar
  - PAN Card
  - Property Documents etc.
9. **How to download UMANG App:**
- UMANG mobile app is available on Android, iOS and also on web ([www.umang.gov.in](http://www.umang.gov.in)). UMANG has been accorded the 'Best M Government' service award from UAE Government during World Government Summit in February 2018, IDC Award, National Award for e Governance and Digital India Award. UMANG mobile app can be downloaded from app stores or by giving a missed call on 97183 97183.
10. The members are requested to bring it to the notice of the employees UMANG APP as it will be user friendly relating to EPF, ESI as the employees concerned with these Schemes will be interested to keep themselves updated with the balances in their account.

**for KARNATAKA EMPLOYERS' ASSOCIATION**

**sd/-  
(B.C. PRABHAKAR)  
PRESIDENT**